



## TO BE COMPLETED BY THE CLIENT

Please note: Mandatory Fields are marked in bold\* and must be filled in order to request a Release of your payment.

Account Holder*:		Full Client Num	Full Client Number*:		
Address*:  Phone:		Authorised Contact*:  E-Mail*:			
					fact that they (Payment error status We agree that this i reception of a phone
Client Number*	Message Reference*	Valuta Date	Amount*	Currency*	
Place, Date*:		Client Signature*	:		
		Name, Surname*:	:		
TO BE COMPLETE	D BY FIDES TREASURY SE	RVICES AG			
☐ Caller verified*		☐ Signate	☐ Signature controlled*		
Caller*:		Call Taker*:	Call Taker*:		
Time of Call *:		Payment release	Payment releasing Supporter*:		
Time of Release*:		Support Ticket	Support Ticket Number*:		
Additional Remarks:					
Place. Date*: Fides Signature*:					

<u>clientservices@fides.ch</u>
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